

Hotel Rocca Nettuno

| Gästekommentare | Jahr | 1,74 und weniger | 1,75 bis 2,49 | 2,49 bis 3,24 | 3,25 und mehr | | | | |
|--------------------------------------|------|------------------|---------------|---------------|---------------|-----------|--------|-------|--------|
| | 2009 | Woche | 33 | 09.08.09 | von - bis | 16.08.09 | Anzahl | Diese | letzte |
| Beurteilungskriterien | | Sehr Gut | Gut | Befriedigend | Ungenügend | Antworten | Woche | Woche | |
| 1 Rezeption | | 1 | 2 | 3 | 4 | | | | |
| Ankunft | | 43 | 13 | 2 | 1 | 59 | 1,31 | 1,28 | |
| Freundlichkeit | | 45 | 9 | 2 | 0 | 56 | 1,34 | 1,29 | |
| Abreise | | 23 | 13 | 0 | 0 | 36 | 1,23 | 1,21 | |
| | | | | | | | 1,36 | 1,32 | |
| 2 Zimmer | | | | | | | 1,60 | 1,51 | |
| Sauberkeit | | 34 | 20 | 3 | 0 | 57 | 1,46 | 1,29 | |
| Ausstattung | | 21 | 32 | 3 | 0 | 56 | 1,68 | 1,69 | |
| Ambiente | | 23 | 24 | 6 | 0 | 53 | 1,68 | 1,54 | |
| | | | | | | | | | |
| 3 Hauptrestaurant | | | | | | | 1,51 | 1,49 | |
| Qualität der Speisen | | 42 | 13 | 1 | 2 | 58 | 1,36 | 1,38 | |
| Auswahl und Abwechslung der Gerichte | | 32 | 19 | 1 | 3 | 55 | 1,55 | 1,72 | |
| Service | | 33 | 16 | 6 | 0 | 55 | 1,51 | 1,47 | |
| Ambiente | | 28 | 21 | 4 | 2 | 55 | 1,64 | 1,41 | |
| | | | | | | | | | |
| 4 Strandrestaurant | | | | | | | 1,68 | 1,57 | |
| Qualität der Speisen | | 21 | 26 | 2 | 0 | 49 | 1,61 | 1,41 | |
| Auswahl und Abwechslung der Gerichte | | 14 | 24 | 10 | 2 | 50 | 2,00 | 1,97 | |
| Service | | 29 | 16 | 5 | 0 | 50 | 1,52 | 1,46 | |
| Ambiente | | 25 | 21 | 4 | 0 | 50 | 1,58 | 1,43 | |
| | | | | | | | | | |
| 5 Pool Bar | | | | | | | 1,46 | 1,48 | |
| Auswahl und Qualität der Getränke | | 30 | 20 | 4 | 1 | 55 | 1,56 | 1,63 | |
| Service | | 39 | 11 | 3 | 0 | 53 | 1,32 | 1,34 | |
| Ambiente | | 29 | 20 | 3 | 0 | 52 | 1,50 | 1,47 | |
| | | | | | | | | | |
| 5 Ristorante Le Terrazze | | | | | | | 1,52 | 1,39 | |
| Qualität der Speisen | | 10 | 4 | 0 | 1 | 15 | 1,47 | 1,47 | |
| Auswahl und Abwechslung der Gerichte | | 6 | 4 | 2 | 1 | 13 | 1,85 | 1,50 | |
| Service | | 11 | 3 | 0 | 0 | 14 | 1,21 | 1,33 | |
| Atmosphäre | | 7 | 5 | 1 | 0 | 13 | 1,54 | 1,27 | |
| | | | | | | | | | |
| 6 Strand Bar | | | | | | | 1,64 | 1,56 | |
| Auswahl und Qualität der Getränke | | 26 | 22 | 7 | 0 | 55 | 1,65 | 1,64 | |
| Service | | 31 | 16 | 5 | 2 | 54 | 1,59 | 1,43 | |
| Ambiente | | 27 | 17 | 9 | 0 | 53 | 1,66 | 1,59 | |
| | | | | | | | | | |
| 7 Wellness | | | | | | | 1,81 | 1,70 | |
| Fitness | | 2 | 7 | 3 | 1 | 13 | 2,23 | 1,79 | |
| Sauna | | 4 | 2 | 1 | 1 | 8 | 1,88 | 1,75 | |
| Massage | | 9 | 2 | 1 | 0 | 12 | 1,33 | 1,57 | |
| | | | | | | | | | |
| 8 Animation | | | | | | | 1,82 | 1,44 | |
| | | 14 | 13 | 6 | 1 | 34 | 1,82 | 1,44 | |
| | | | | | | | | | |
| 9 Mini Club | | | | | | 0 | 1,64 | 1,38 | |
| | | 8 | 4 | 1 | 1 | 14 | 1,64 | 1,38 | |
| | | | | | | | | | |
| 10 Sport | | | | | | 0 | 1,73 | 1,38 | |
| Tennis | | 3 | 3 | 1 | 0 | 7 | 1,71 | 1,40 | |
| Mountain Bike | | 2 | 1 | 1 | 0 | 4 | 1,75 | 1,00 | |
| Wassersport | | 4 | 2 | 0 | 1 | 7 | 1,71 | 1,73 | |
| | | | | | | | | | |
| 11 Disco | | | | | | | 2,04 | 1,27 | |
| | | 8 | 8 | 7 | 1 | 24 | 2,04 | 2,27 | |
| | | | | | | | | | |
| 12 Aussenanlage | | | | | | | 1,20 | 1,13 | |
| | | 38 | 7 | 1 | 0 | 46 | 1,20 | 1,13 | |
| | | | | | | | | | |
| 13 Reiseleitung im Hotel | | | | | | | 1,58 | 1,57 | |
| Freundlichkeit | | 23 | 18 | 4 | 0 | 45 | 1,58 | 1,52 | |
| Kompetenz | | 20 | 15 | 4 | 0 | 39 | 1,59 | 1,62 | |
| | | | | | | | | | |
| 14 Gesamtbewertung | | | | | | | 1,61 | 1,51 | |